

Terms and Conditions

1. The dog owner and the Pfothen-Residenz (hereinafter called kennel) agree to a contract for the care of the entrusted dog. The care contract underlies these terms and conditions (AGB). By signing the contract the dog owner acknowledges these terms and conditions as handed out by the kennel. Every dog owner who signs a contract for the care of their dog, agrees to these terms and conditions.
 2. The kennel ensures adequate housing for every dog taken in care during its stay, as well as sufficient exercise, activity and caring attention.
 3. The dog owner will immediately be notified in case his dog suffers health or mental issues or shows problems adapting to the surroundings to an extraordinary extent.
 4. The dog owner is informed and consulted preliminary regarding the accommodation and keeping of his dog. It is advised that the dog owner has a guided tour through the kennels beforehand.
 5. The dog's particular dietary or medical needs must be declared previous to its stay and are documented in written form in the care contract.
 6. The dog owner is informed that his dog is given in care in at his own risk. This refers to interaction with other dogs within the kennel i.e. hassling with other dogs and possibly resulting injuries. During the dog's stay there is a possible risk of biting, injury, accidents, escape or even death of the dog. The kennel holds no responsibility or liability unless the damage is caused by misconduct or obvious negligence on the kennels behalf. The dog owner is explicitly informed that his dog is handed in at his own risk.
 7. Throughout the dog's stay its holder is still the animal's proprietor according to § 833 BGB (animal damage liability). The dog owner ensures that his dog is sufficiently insured for third party liability.
 8. The dog owner ensures that his dog does not carry contagious diseases and is sufficiently vaccinated, especially against rabies, canine distemper, canine hepatitis, adenovirus cough (kennel cough), parainfluenza and parovirus. The dog owner will be held responsible for subsequent damage resulting from false declarations regarding the dogs vaccinations. The kennel holds no such responsibility or liability in that case. A copy of the dog's vaccination papers must be deposited prior to the dog's stay in the kennel. In case the dog introduces contagious diseases or parasites (e.g. fleas) then the owner will be held responsible for arising costs, e.g. for disinfection, loss of earnings and the treatment of other afflicted dogs.
 9. The dog owner must inform the kennel of any known aggressive behavior towards people or other dogs.
 10. The dog owner agrees that all possible measures be taken, regardless of cost, in case his dog requires veterinary or similar consultation, given an illness or injury. All arising costs will be settled by the dog owner.
 11. The dog owner is obliged to pick his dog up according to the arranged times.
 12. The dog owner is obliged to pay the fee for the whole stay in cash when picking the dog back up or transferred by bank beforehand. The fee for the dog's stay is calculated by the effective list of fees. A one day fee, for housing including feed, goodies etc., accounts for 24 full hours. If the dog is picked up earlier there is no refund of fees.
 13. In case of withdrawal from the booking the following recourse is upheld:
 - 14 to 3 days before the booked period 25 %
 - after 3 days before the booked period 50 %
- In case of withdrawal, without informing the kennel, with a prior reservation, 90 % of the agreed fee must be paid.
14. Severability Clause: If a provision of this agreement is or becomes invalid, that shall not affect the validity or enforceability of any other provision of this agreement. There should instead rather be an agreement lawfully met which comes closest to the intended agreement, which both parties can opine, had they regarded this aspect.